

 TO: All Benefits-Eligible Team Members of Turning Stone Enterprises
FROM: Jim Langin Vice President for People Operations
DATE: November 13, 2023
RE: Benefits Open Enrollment Ends Today

The 2024 benefits open enrollment period ends today, Monday, November 13. All team members currently enrolled in the Turning Stone Enterprises team member medical benefits program will need to choose a plan for 2024. If you are currently enrolled in a medical plan and do not choose a new plan for 2024 during open enrollment, you will be enrolled by default into the "Balanced Plan".

There are four simple ways for you to enroll in benefits for 2024:

- Call the Benefits Enrollment Hotline at 866-461-9508. Licensed benefits counselors are available 8:30 a.m. to 8 p.m. EST on Monday, November 13 to guide you step-by-step through the process.
- Self-enroll via the UKG portal or the UKG app:
  - To access the UKG portal from a laptop or desktop, log on to UKG by <u>clicking this link</u>, or by visiting <u>https://e14.ultipro.com/Login.aspx</u>, and go to Myself/Benefits/Manage My Benefits/Get Started. From there, follow the self-guided format to elect your 2024 benefits.
  - On the UKG app, go to Benefits/Update My Benefits and follow the self-guided format.

If you have any issues with your self-enrollment, call the Turning Stone Benefits hotline at (315) 356-1800, option 1, for assistance.

- Get one-on-one help from a member of the Turning Stone Benefits team. They are available from 7 a.m. to 7 p.m. on Monday, November 13, in the following locations:
  - Turning Stone Casino, at the desk next to TS Marketplace;
  - Yellow Brick Road Casino and Point Place Casino, in the back-of-house administration area.
- Schedule a virtual or in-person one-on-one appointment with a member of the Turning Stone Benefits team to help you with your open enrollment by calling (315) 356-1800, option 1.

The People & Culture team is looking forward to supporting you during this process. If you have any questions, please call Benefits at (315) 356-1800, option 1, or email us at Benefits@TurningStone.com.