Oneida Indian Nation
Information Systems & Technology
Request for Support

Person Needing Service/Equipment:	Phone Number:	Date Service is needed by:	Reference #: (IS&T Use Only)	
Job Title:	License / Badge #:	Contact Person:		Phone Number:
Department:		Department:		

New Automation Requirement (Please explain where necessary.)
Is this request for:

Request Category	Hardware	☐ Desktop ☐ Laptop ☐ Monitor ☐ Printer ☐ Presentation ☐ Move a location	☐ CD-ROM ☐ Modem ☐ Scanner ☐ Storage Device ☐ Other	**Details/Explanations**
	Software	☐ Operating System ☐ Word Processing ☐ Spreadsheet ☐ Publishing ☐ Presentation	☐ Project Management ☐ Database ☐ CAD ☐ Graphics / Design ☐ Other	**Details/Explanations**

Software Development/Enhancement

Type	System		Details/Explanations
☐ New development	☐ Bingo	☐ Other	
☐ Change existing	☐ Gaming		
☐ Upgrade	☐ Infinium	☐	
☐ Report	☐ Keno	☐	
☐ Fix problem	☐ Kronos	☐	
☐ Install new software	☐ LMS	☐	
☐ Review software not owned	☐ LSI	☐	
☐ Promotion enhancement	☐ MultiGames	☐	
☐ Report or Query	☐ ACSC	☐	

_____   _____   _____   _____
Requester's Signature   **Date**   **IS&T Work Completed By**   **Date**

_____   _____
Manager / Director's Signature   **Date**

_____   _____
Vice President Signature   **Date**