

What can happen to my incoming E-mail messages?

Blocked Message The E-mail will not be delivered.
(High SPAM Content)

Quarantine The E-mail will be held in your personal quarantine inbox on the
(Medium SPAM Content) Barracuda Spam Filter.


Tagged Message The E-mail will be delivered to your Outlook Inbox with the phrase
(Low SPAM Content) “[TSRC-Barracuda SPAM!]” inserted in the subject line.

Allowed The E-mail will be delivered to your Outlook inbox without modification
(Minimal SPAM Content)

Spam Quarantine Summary

The first time the **Barracuda Spam Filter** quarantines an email intended for you, the system sends you a greeting message. The subject line will be “User Quarantine Account Information”. The spam filter automatically provides your login information (username and password) and the link to access the quarantine interface. You should save this email because future messages from the Barracuda Spam Filter do not contain your username and password information.

Spam Quarantine Summary E-mail Sample

 **Barracuda | Spam Firewall**

Spam Quarantine Summary

Total inbound quarantined emails for [@onenetworks.com](#): 4 messages

The emails listed below are ones that have been placed in your quarantine digest since the last quarantine summary was sent.

Quarantine Usage: 0% of 20480kb Messages older than 30 days will be removed

Email Quarantined Since Last Notification (2015-Jun-27 19:36:19): 1 message

From	Subject	Actions
event_info@mentor.com	2 Minute Video MEMS Design Flow	Deliver Whitelist Delete View

Previously Quarantined Email: 3 messages

From	Subject	Actions
graduate@baylor.edu	How to Pay for Graduate School FREE Webinars!	Deliver Whitelist Delete View
cissecuniversity@ciscc.com	[Registered] Upcoming Cisco Security Webinars	Deliver Whitelist Delete View
casey@zoomdata.com	Webinar: Delivering Big Data Analytics in the Cloud	Deliver Whitelist Delete View

DELETE ALL DISPLAYED EMAILS

Click on the **Deliver** link to have that message delivered to your primary inbox.
Click on the **Whitelist** link to have that message delivered to your primary inbox and that sender whitelisted.
Click on the **Delete** link to remove that message from your quarantine.
Click on the **View** link to display that message in a new Message Details browser window.

[Manage your allowed / blocked list](#) [Set quarantine notification intervals](#) [Manage spam scoring](#)

[View your entire Quarantine inbox or manage your preferences.](#)

Logging on to the Barracuda Spam Filter

Click the following link: <https://mail1.onenterprises.com>

The image shows the login interface for the Barracuda Spam Firewall. It features a dark blue header with the Barracuda logo and the text "Barracuda | Spam Firewall". Below the header is a white login box. Inside the box, there is a prompt: "Please type your email address and password below. If you are the firewall administrator, type your administrative credentials." There are two input fields: "Username" and "Password". Below these fields is a "Sign In" button. A "Note" section states: "Note: If you forget your password or do not have one, type your email address in the Username box. Then click Create New Password to have either your existing password or a new one sent to you." There is a "Create New Password" button and a link "Download Outlook Add-in Installer".

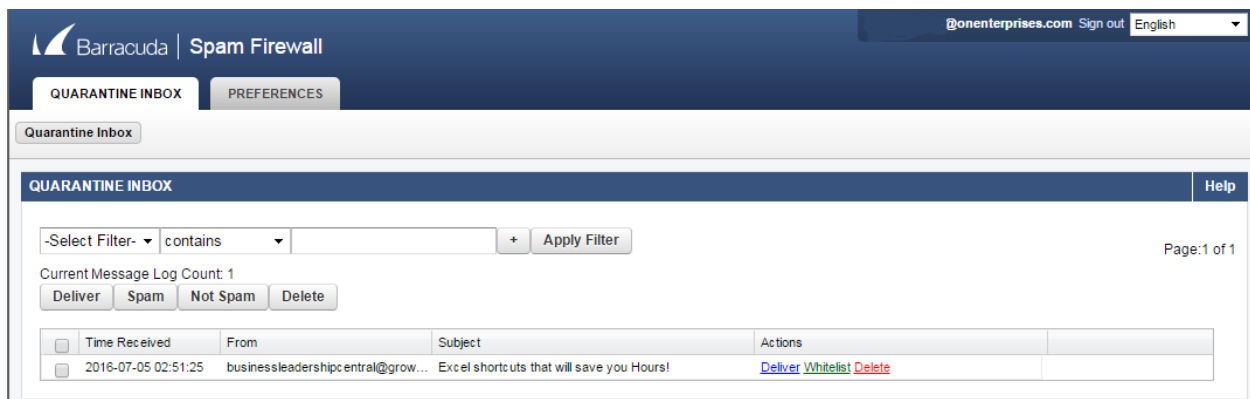
In the username field enter your full email address.

In the password field enter your barracuda password.

Click the Login button.

If you cannot remember your Barracuda password or need to create a Barracuda password; click on the Create New Password box and follow the instructions.

Spam Quarantine Interface

The image shows the "Quarantine Inbox" interface of the Barracuda Spam Firewall. The top navigation bar includes "QUARANTINE INBOX" and "PREFERENCES". Below this is a "Quarantine Inbox" tab. The main area is titled "QUARANTINE INBOX" and includes a "Help" link. There is a filter section with a dropdown menu set to "contains" and an "Apply Filter" button. Below the filter is a "Current Message Log Count: 1" and buttons for "Deliver", "Spam", "Not Spam", and "Delete". A table lists the quarantined messages. The table has columns: "Time Received", "From", "Subject", and "Actions". The first row shows a message received on 2016-07-05 at 02:51:25 from "businessleadershipcentral@grow..." with the subject "Excel shortcuts that will save you Hours!". The "Actions" column for this message contains links for "Deliver", "Whitelist", and "Delete".

Whitelist and Blacklist Definitions

Whitelist	The list of email addresses from which you always wish to receive messages. The only time the Barracuda Spam Filter blocks a message from someone on your whitelist is when the message contains a virus or a disallowed attachment file extension.
Blacklist	The list of senders from whom you never want to receive messages. The Barracuda Spam Filter immediately deletes messages from senders on your blacklist. These messages are not tagged or quarantined and cannot be recovered. The sender does not receive a notice that the message was deleted, and neither do you. The only time a blacklisted email address is delivered is if the same email address also appears in your whitelist.